

## Joy Averill

### Professional Qualification

**Diploma in Occupational Therapy.** University College of Ripon & York St. John, 1991

**Diploma in Personal Performance Coaching,** the Coaching Academy, London 2011

### Professional Memberships

**British Association of Occupational Therapists**

**HCPC**

**CMSUK**

### Membership Number

**BT0201440**

**OT20091**

**15-1434-A**

### Location

**Derbyshire.** Joy is based in Derbyshire and has a 2 hour capture area.

### Clinical Skills and Expertise

Having worked in case management with Unite Professionals since 2015 as well as case manager for a head injury team added to 16 years as an Occupational Therapist, Joy is very experienced in community based rehabilitation for individuals with neurological conditions and the complex discharge planning which often accompanies this. She works in the community, workplace and other environments with the aim of restoring independence and confidence. Due to many years' experience as an Occupational Therapist and Case Manager she is fully aware of NHS treatment pathways allowing her to make informed decisions about when to utilise or supplement these with appropriate additional treatment. She also has extensive experience in the following areas:

- **Complex Orthopaedics**
- **Amputations**
- **Medical**
- **Neurology**
- **Equipment including seating, wheelchair, hoist assessments**
- **Working knowledge of driving assessment process**
- **Acquired and Traumatic brain injury**
- **Stroke rehabilitation**
- **Vocational rehabilitation including work, education or volunteering**

### Key Case Management Skills:

- Excellent communication skills enabling her to develop good rapport with clients, carers, other professionals and all stakeholders; ensuring effective proactive sharing of information; confidently liaise with Solicitors, Insurers, Social Services, GP's, Employers, DVLA, Tribunal Panels etc
- Adept at working across multiagency interfaces
- Experienced at facilitating agreement to joint treatment plans with interdisciplinary teams, ensuring client goals are represented in a measured and commercially responsible manner.
- Treatment is framed by SMART objectives, identifying meaningful and realistic goals

- Represents client need, providing evidence which underpins the intensity of rehabilitation providing optimum outcome for the client
- Effective advocate, empowering and supporting clients/carers
- Experienced in the use of outcome measures to demonstrate successful progression with client goals.
- Utilises a range of standardised cognitive assessments to plan appropriate rehabilitation programmes.
- Delivered training packages for clients, carers, support workers, students, charities and health professionals
- Experience of leading, co-ordinating and motivating teams to promote service development

### Personal Profile

Joy qualified as an Occupational Therapist in 1991, and has over 16 years of experience working with adults in neurological rehabilitation. She has specialised in Traumatic and Acquired Brain Injury and stroke rehabilitation, working in a variety of settings. Latterly Joy has also qualified and worked as a Personal Performance Coach. Her broad experience has given her a sound understanding of the complexities of a brain injury and the functional/emotional impact they have on a client and their family. She is able to build rapport quickly with clients and help them identify what motivates them and what might be holding them back, enabling them to move forwards towards their goals. Joy works holistically and recognises the necessity and value of collaborative working with the client, family, other professionals and agencies to get the best possible outcome for the client.

### Professional Work Summary:

**January 2015 – to Date**

**Unite Professionals Ltd.**  
Case Manager

**2012 – to Date**

**Personal Performance coach**  
Working privately and with students in secondary and further education settings

**October 2006 – May 2007**

**Southern Derbyshire Acute NHS Trust**  
Head Injury Team, Case Manager

**February 2004 - September 2006**

**Southern Derbyshire Acute NHS Trust**  
Senior 1 Occupational Therapist  
Head Injury Out Patient & In Patient Neuro Rehab

**January 2003 – January 2004**

**Derby Regional Mobility Centre, Driving Assessments**  
Driving Assessor

**January 1995– January 2003**

**Southern Derbyshire Acute NHS Trust**  
Senior 1 Occupational Therapist  
Stroke Rehab & Neuro Out Patients.

**Multiple Continued Professional Development, including but not limited to:**

Bond Solon Court Room Familiarisation  
Data Protection, CMSUK Webex Training  
Braintree Insight Workshop via COT SSNP  
Specialist Section Trauma & Orthopaedics Northern CPD event,  
Motivational Interviewing, Verna Morris, Unite Professionals Annual Training Conference,