

Melissa Hancock

Professional Qualification

Bachelor of Applied Sciences (Occupational Therapy) University Of Sydney, 2002

Professional Memberships

British Association of Occupational Therapists
HCPC
CMSUK
Specialist Section Neurological Practice

Membership Number

BT0240581
OT47879
14-1431-A
N5248

Location

South East, Melissa is based in Surrey and has a 2 hour capture area

Clinical Skills and Expertise

Melissa is adept in Assessment of Motor and Process Skills (AMPS) and is a calibrated therapist, she is proficient in standardised cognitive assessment and analysis in order to identify main cognitive difficulties to guide patient goal setting and intervention. Skilled in functional cognitive skills assessment, retraining / intervention and education ranging from high functioning to low level patients with varying levels of awareness.

Melissa has broad knowledge and experience in vocational rehabilitation – facilitating vocational goals with patients, liaison with employers to support patients' needs in the workplace. In addition she also engages in interdisciplinary and discipline specific upper limb assessment, management (including static splinting) and treatment for various neurological upper limb conditions in line with current best practice.

Melissa has the experience of completing complex posture and seating assessment and wheelchair prescription including power and manual options. She has provided behaviour management programme development and facilitation in conjunction with interdisciplinary teams in her therapist role. Melissa's clinical key areas of expertise are:

- **Orthopaedics**
- **Brain Injury**
- **Vocational Rehabilitation**
- **Neurology**
- **Chronic Pain**

Key Case Management Skills:

- Excellent communication skills with clients, families, and all agencies involved, whether statutory or private.
- Adept in transitional living skills retraining
- Wide and varied experience of patient centred goal setting, intervention and treatment planning.
- Sound awareness of accountability and proportionality in terms of cost for recommendations selected.

- Experience in the field of pain management, both the assessment of and providing intervention programmes.
- Detailed, reasoned and workable report documents and regular updates outlining the goals to progress rehabilitation.
- Understanding of the importance of dialogue between all agencies involved and the integral requirement for communication.
- Fatigue and sleep management intervention.
- Involvement in a multitude of complex discharge planning scenarios.

Personal Profile

Melissa has worked predominately in Neuro-rehabilitation specialising in traumatic brain injury both in the NHS and private sector in the UK and Australia. In addition to this experience she has had exposure to patients who have sustained complex orthopaedic injuries and chronic pain. She has a wealth of knowledge from her role as a therapist and is able to transfer this into her case management to ensure that there is depth to the route in which she guides her patients.

Professional Work Summary:

September 2014 – to date	Unite Professionals Ltd. Case Manager
July 2012– to date	Defence Medical Rehab Centre, Headley Court, Surrey Team Lead Occupational Therapist
December 2010 – July 2012	The Wellington Hospital, London Senior Occupational Therapist.
August 2008 - October 2010	Defence Medical Rehab Centre, Headley Court, Surrey Senior Occupational Therapist.

Multiple Continued Professional Development, including but not limited to:

Long Term Conditions national conference – College of Occupational Therapy
 Posture and Seating Course – Queens Square, National Hospital for Neurology and Neurosurgery
 Motivational Interviewing – Verna Morris
 SSNP BI Forum Conference - Technology and Brain Injury
 Assessment of Motor and Process Skills (AMPS)
 Practice Educator Course – Canterbury Christchurch University
 Mentoring, Coaching and Supervision – College of Occupational Therapy (COT)
 Pain Management study day – The Wellington Hospital
 Problem Solving Workshop – The Wellington Hospital