

Rachel Bussell

Professional Qualification

BSc Hons Occupational Therapy; University of Derby, 1997

Professional Memberships

Health & Care Professions Council
CMSUK
RCOT

Membership number

OT28426
11-1078-CM
BT0212405

Location

South West, Rachel is based in Devon and has a 2 hour capture area.

Clinical Skills and Expertise

Having worked in case management since 2011 Rachel has expertise in accurately assessing the functional, vocational and psychological impact of trauma on the client both within the community as well as in-reach work within the hospital setting. She can effectively identify an individual's level of function following injury and the affect this has on their daily life.

Rachel's expertise lies with complex orthopaedic and trauma cases and she is very skilled at interpreting clinical information enabling her to quickly recommend an appropriate rehabilitation programme. Her experience within the NHS combined with her case management experience ensures that Rachel is fully aware of NHS treatment pathways which allow her to make informed decisions about when it is necessary to utilise additional treatment to the NHS. Rachel is experienced in all of the following areas:

- **Complex orthopaedic**
- **Amputation**
- **Neurological conditions**
- **General Medicine**
- **Elderly**

Key Case management skills

- Good knowledge of local services, always maintaining a good relationship with NHS clinical teams.
- Knowledge of the rehabilitation code and the different stakeholders within the process.
- Skilled at developing a client focussed case management plan by using critical analysis and organisation of information.
- Applies evidence based practice in goal setting and intervention.
- Uses appropriate outcome measures.
- Very familiar with multi agency working, both statutory and private.
- Awareness of cost efficacy of intervention.

- Constant review and evaluation of therapy input, adapting this as necessary to provide the best results for the client.
- Effective communication and interpersonal skills with client and professionals involved.
- Demonstrates respect, empathy and cultural sensitivity of client and family.
- Effective advocate and facilitator for the client.
- Shows good negotiation and collaboration skills.
- Ability to motivate others towards achieving goals.

Personal Profile

Rachel qualified as an Occupational Therapist in 1997. She has worked both within the NHS and the private sector, including work abroad. Her work with Unite Professionals since 2011 has given her the opportunity to broaden her skills both within OT and Case Management.

Rachel is a conscientious, sensitive and hardworking professional who uses her knowledge and skills to get the best outcome for her clients. She is able to accurately identify the rehabilitation needs of her clients and implement appropriate treatment plans effectively. Rachel possesses good communication skills that allow her to provide information in a clear, concise manner with an appropriate level of detail

Professional Work Summary:

February 2011- to Date

Unite Professionals Ltd,
Case Manager

February 2011–2014

Musgrove Park Hospital
Bank Occupational Therapist

March 2011-June 2011

Musgrove Park Hospital
Re-registration work placement

June 2000- March 2002

East Surrey Hospital
Senior Occupational Therapist PT

June 2000-March 2002

Dorking Hospital
Senior Occupational Therapist PT

Continued Professional Development including but not limited to:

Webinar – ‘Handle with Care’ Ian Fulton MD Proclaim Care
 CMSUK Conference 2014 ‘Controlling Costs & Retaining Quality in Life & Work’
 Motivational Interviewing, Verna Morris, Unite Professionals Annual Training Conference
 Case Managers Forum – Pain Management: Challenge or Opportunity
 CMSUK Study Day - Introduction to Case Management
 CMSUK Study Day - Case management and the Personal Injury Claims Process – Essential information and debate
 Court familiarisation day with Bond Solon
 MSK conference - Southmead, Bristol
 Webinars on sleep and the rehab code 1 year on
 Training sessions with Chiltern Neuromusic Therapy & Ottobock