

## Claudette Joint

### Professional Qualification

**Bachelor Occupational Therapy.** University of Pretoria, South Africa. 1998

### Professional Memberships

Royal College of Occupational Therapists

HCPC

CMSUK

COT SSNP (Specialist Section Neurological Practice)

COT SSTS (Specialist Section for Trauma & Musculoskeletal Health)

### Membership number

BT0225030

OT31182

15-1454-A

N9561

3/20

### Location

**Midlands,** Claudette is based in Nottingham and has a 2 hour capture area

### Clinical Skills and Expertise

Claudette started working as a case manager in 2015. During this time she has demonstrated the ability to accurately assess a client's functional, vocational and psychological changes following trauma, and implement complex treatment plans accessing statutory and private facilities to meet her client's changing needs. She has a wealth of clinical experience in trauma and orthopaedics which serves her clinical reasoning and understanding of treatment pathways. Claudette's varied experience as an Occupational Therapist provides a broad knowledge base which allows her to make informed decisions regarding appropriate treatments for various conditions/presentations, availability of treatments on the NHS and liaisons with numerous teams to bring recommendations into action. Claudette is experienced in all of the following areas:

- **Orthopaedics**
- **Neurology**
- **Wheelchair assessment**
- **Unplanned Care**
- **Elderly Care**
- **Surgery**
- **Social Services**

### Key Case Management Skills:

- Assessment and goal planning for a wide range of clients, utilising statutory services available and supplementing with private services where needed.
- Developing plans that reflect the resources available and deliver best value for money, whilst being able to balance competing priorities effectively when establishing meaningful and realistic goals.
- Sound clinical reasoning to support recommendations
- Claudette has excellent communication skills, and this enables her to develop a professional rapport with the client, their carers and the professional teams involved.

- Effectively work with a range of stakeholders (both private and statutory) to establish inclusive teams for the client and ensure that plans are implemented, and client goals met.
- Proven to be able to build consensus among diverse stakeholders, including where there are strong differences of opinion.
- Working in an evolving, fast paced interface is a transferable skill from Claudette's clinical background in the A&E department; she is adaptable and efficient with decision making.
- Setting SMART objectives, meaningful client centred, and achievable goals.
- Undertake advocacy for a range of clients and recommending rehabilitation at the optimum time to ensure optimum results.
- Delivering concise written assessments and updates including outcome measures to demonstrate level of ability and change which should mirror rehabilitation engagement.
- Reflect on specific and wider case management practices and their impact on plans and objectives.
- Providing learning opportunities, training and clinical support to clients, carers, students and health professionals. Develop and sharing good practice based on best evidence.
- Continuously develop own knowledge within Orthopaedics and Mild Traumatic Brain Injury and a deep understanding of evidence base within these areas.
- Interpret and integrate the relevant code of practice and consistently apply ethical principles within case management.

### Personal Profile

Claudette is a proactive, dynamic Case Manager with extensive clinical experience in a range of in-patient and community settings. Within her clinical role as an Occupational Therapist Claudette has excelled and has been able to transfer these skills easily into her role as Case Manager. She has excellent communication and teamwork skills that enable effective interdisciplinary collaboration. Claudette has proven efficiency in case load and time management. She has had responsibility in leadership and providing a wide range of service development projects, including clinical audit and has a keen interest in Neurology and Orthopaedics. Claudette is hard working and dedicated to aiding clients to achieve their goals, she has had opportunity to case manage in paediatrics, learning from the collaborative partnership between herself, family and the client.

### Professional Work Summary:

**February 2015 – present**

**Unite Professionals Ltd-**  
Case Manager

**February 2010 – January 2019**

**United Lincolnshire Hospitals NHS Trust**  
Team Lead OT, Trauma and Orthopaedics

**April 2009 – February 2010**

**United Lincolnshire Hospitals NHS Trust**  
Senior OT, Trauma and Orthopaedics

**September 2004 – May 2009**

**Homerton University Hospital NHS Trust**  
Clinical Lead OT, Community Care

**September 2004 – January 2005**

**Homerton University Hospital NHS Trust**  
First Response Duty Team

**November 2001 – September 2004**

**City & Hackney Primary Care Trust**  
Senior OT, Neurology

**Continued Professional Development:**

UP conference  
CMSUK conference  
Dorset Orthopaedic conference  
Bond Solon, Court Familiarisation  
COTSSTO Conference  
Advanced Clinical Decision Making  
Dorset Orthopaedic Total Rehabilitation Conference  
Lincoln Graded Motor Imagery  
Motivational Interviewing